

25/02/2011

Dear Customer,

Alliance Grice express their deep concern for the safety and wellbeing of clients affected by the earthquake that took place in the Canterbury region at 12:51pm local time, on Tuesday 22 February 2011.

Whilst we can not access our offices inside the CBD we are now mobile and working. Please find our contact contact information is below:

| | | |
|-------------|---------------------|-----------------------|
| Greg | 0276 845-595 | greg@aibnz.com |
| Hugh | 0274 359-890 | hugh@aibnz.com |

Phone message's are regularly cleared from both office and mobile phones.

Please ensure your home and work environment are safe and take special care around all external structures, particularly brick walls, which may have become unstable. We also offer the following initial advice to those impacted:

1. Secure your property

If your home or business has been damaged, take appropriate steps to secure the premises.

However, before entering any building, please make sure it is safe to do so, as there has been significant structural damage to many buildings. Any doubts over structural integrity, or contamination by chemicals or other contaminants, need careful pre assessment.

2. House / Domestic Contents Damage

If the damage is to your home or contents, contact the Earthquake Commission directly The contact number for the Earthquake Commission is 0800 326 243. Their lines are open 24/7.

3. Business / Commercial Damage

If the damage is to your business, please contact Alliance Grice as soon as possible.

Useful Contacts

Earthquake Government Helpline: 0800 779 997

A service for people requiring information on income support, housing options, health issues, community assistance, Civil Defence or any other government service.

Healthline (24 hours): 0800 611 116

The service is staffed by registered nurses who will assess your health needs, and give information and advice to help you decide on the best level of care.

Earthquake Commission (EQC): 0800 DAMAGE (0800 326 243)

For information on EQC's insurance cover, cleaning up and making a claim.

Christchurch City Council customer services: 03 941 8999

For assessment of major structural damage to your home or business premises or for help with essential council services such as water supply or sewage disposal.

Business helpline: 0800 42 49 46

Information for business owners.

Red Cross Line 0800 733 276

Missing persons